



PLEASE ENSURE YOU ARE COMFORTABLE AND ACCEPT THESE TERMS AND CONDITIONS

Compulsory Pet insurance is included as part of the booking fee up to the value of £1,500 and provides cover for up to 72 hours after your pet's stay with us. Cancellation charges will not be applied 30 days prior to the first date of arrival, 50% is charged if cancelled within 14 days after which the deposit is non refundable. All pets must be fully vaccinated and recently treated for fleas and worms. Please ensure you advise the team of any medical conditions that you would like monitored during your pet's stay. Daily charging will commence from the day of arrival to the morning of departure. All afternoon collections will be charged a day boarding fee. Opening times; Mon to Fri 8am to 12pm & 3pm to 5pm. Sat 9am to 12pm, Sun 10am to 12pm. Closed bank holidays. If you would like your pet washed and groomed prior to collection please enquire.